



## Safe & Glorious

### STAY SAFE

Health and safety of guests, employees and suppliers is our priority. We care so that you can enjoy a worry-free holiday. Make your room your space!

1. Faithful to WHO recommendations and local laws.
2. Constant sanitary controls to guests, employees and suppliers.
3. 24/7 on-call medical service and isolation protocols.
4. Trained staff equipped with protection measures.
5. Public areas disinfected regularly
6. Hand sanitizer dispensers in public areas
7. New cleaning systems to disinfect rooms (*villas, suites, apartments*)
8. Intensified maintenance and cleaning of swimming pool, terrace and furniture.
9. Disinfection of chairs and tables after every use

### SEPARATE but TOGETHER

We will always be here to assist you but now respecting a 2-metre distance between us.

1. Respect 2 metre distance between guests and staff. Make use of a face mask when this is not possible.
2. We maximize the use of outdoor spaces and ventilate indoor areas regularly.
3. Marked circulation for queues
4. Increased space between dining tables and chairs
5. More space between sunbeds and new areas to relax
6. Supervised distancing while using the pool
7. Revised entertainment activities for adults and children with distancing and disinfection of utensils.



## NEW TECH

### Inventing minimum contact

1. New on-line check-in procedure
2. Priorization of payment by contactless credit card
3. Pre-paid credit for hotel consumptions
4. Paperless philosophy with use of QR codes for hotel information and restaurant menus.

## FLEXIBLE & FREE

In these times all your bookings are flexible and can be modified if needed.